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## TOOLS & SKILLS

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### Research

Card Sorting  
Competitive Analysis  
Contextual Inquiry  
Heuristic Analysis Information  
Architecture  
Personas  
User Flows & Journeys  
User Interviews

### Design

Concept Sketches  
Mockups  
Rapid Prototyping  
Usability Testing  
Visual Presentations  
Wireframes

### Work Methods

Agile and Kanban Methodologies  
Design Thinking  
Teamwork & Collaboration

### Software

Adobe Suite  
InVision  
Figma  
Jira  
Keynote  
Marvel  
Omnigraffle  
Sketch  
Slack  
Zeplin

### Languages

CSS  
html  
javascript (beginner)

## EXPERIENCE

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### Product Designer

American Express | responsive web app

May 2019-January 2020

I was brought on to my team as the first and only designer. Since starting, I worked across teams, including teams in various timezones, to bring a streamlined checkout option to launch. My work on this included building and iterating on wireframes, conducting user research, and designing decks that communicate user flows and competitive opportunities. I iterated collaboratively on this product as also helped to redesign an internal onboarding tool for service providers.

### UX Researcher & Product Design Consultant

Ready Set Recover | responsive web app

March 2019-June 2019, April 2020

Worked closely with founders and stakeholders of a product that provides a framework for recovery from surgery. Conducted extensive user research in order to identify the main goals and problems of target users. Offered design recommendations for the marketing website and main product.

### UX/UI Researcher & Designer

Our Healers | website

October 2018-December 2018

I worked closely with founders of an early stage wellness startup focused on alternative medicine. Identified early adopters and main areas of opportunity. Provided MVP suggestions and designed high fidelity mockups to be used as a foundation for the website.

### UX/UI Researcher & Designer

Psocratic, Inc. | responsive web app

June 2018 to September 2018

I was brought on to design features to be implemented into the current product (a learning platform for mindfulness and wellness activities in the workplace.) I worked closely with the lead designer and co-founder. In order to learn more about target users, I conducted extensive research, including usability testing on the current platform. Based on my insights, I provided design recommendations via hi-fidelity wireframes and interactive prototypes.

## VOLUNTEER EXPERIENCE

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### Design Mentor | volunteer

Prothack OpenEd Day | New York, NY

April 2018

I aided small teams who were in the beginning stages of a short education oriented project by helping them to focus on main goals and scope using design thinking (i.e. asking who are your users, helping to develop problem statements, etc.) I also encouraged mutual understanding among teammates for effective collaboration.

## EDUCATION

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### UX Design Immersive | General Assembly | New York, NY

Gained a solid foundation of UX/UI Design fundamentals in a 10 week, full time program.

### Hunter College

Bachelor of Arts in Studio Art (Painting) and English (Creative Writing)